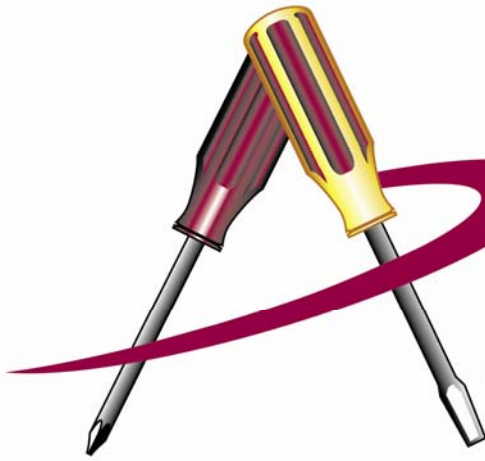




Development Partner

SILVER



ASI SERVICE CENTER

*** Service Item Entry**

Service Order: 0100123 Entry No: 001 Service Type: Standard

Item Number: DDRIV-00080 80 GIGABYTE FIXED DISK DRIVE Ref: []

Serial Number: 80GB123 Loaner? On S/D: []

Service Tech: JFB John Brown

Warranty Code: 1YREXT 1 Year Extended Warranty Status: R Date: 09/28/2008

Warranty Start: 04/19/2008 End: 04/18/2009 **** In Warranty **** Vendor: [] RMA: []

Complaint: NOISY Fail Reason: LIGHTNING

Date Received: 09/28/2008 Expected: [] Actual: 09/28/2008

Date Complete: []

Picking Sheet Printed:

Problem Description

Machine began making noise after thunderstorm

Original Sale Info Original Purchase Info Status History Service History

Svc Order	Order Date	RMA No	Bill To	Amount	Comment
0000052-0...	05/15/05		01-HIGHTEC	\$11.13	
0100047-0...	01/05/01		01-HIGHTEC	\$0.00	
0100052-0...	02/02/02	0100052	01-HIGHTEC	\$34.45	

Buttons: Reset, Accept, Copy, Cancel, Delete

- Built for Sage MAS 90 and MAS 200
- Designed for service centers and depot repair shops
- Track warranties and extended service contracts
- Process service orders
- Track profitability by item, customer or technician
- Keep complete service and repair history
- Track service technician productivity
- Track Return Authorizations
- Track Items on "Demo" or "Loan"
- Process warranty replacements and "cross shipments"
- Process multiple service items on a service order
- Ideal for Business Insights and Crystal Reports®

ASI Service Center is the only Sage MAS 90 and MAS 200 product designed specifically for service centers and depot repair shops. It is the ideal solution for businesses that need to track warranties, perform repair service, send replacement units and return items to stock. It is closely integrated with the Sales Order, Inventory Management and Accounts Receivable modules. Whether you are a manufacturer, distributor or third-party service provider, ASI Service Center will make life easier. Eliminate double entry between your accounting system and those excel spreadsheets or access databases.



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Sage MAS 90 ERP
 Sage MAS 200 ERP

Mod SMC
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